

Protection Plan - Terms & Conditions

1. Annual Maintenance Inspection & Cleaning Details

Ideal Heating and AC will perform one (1) annual maintenance check for (heating only or cooling only, on "Heating or Cooling " OR "On-protection" Plans) and two (2) annual maintenance checks (heating & cooling on "maintenance and protection " plan), or one (1) annual maintenance check for heating & cooling on maintenance and protection plan). Maintenance for cooling system will typically occur in the spring (Apr/May) and for heating in the fall (Sept/Oct) — subject to availability of the customer. Ideal Heating will attempt to contact the customer by email & telephone as a reminder to book the annual service visit. The following is a list of services provided during the maintenance visit:

Heating Systems

- Adjust thermostat anticipator & level
- Replace furnace filter (1" filter included)
- Clean & adjust ignition or pilot assembly
- Test electrical capacitor
- Test furnace for operating efficiency
- Clear condensate drain assembly
- Adequate air for safe combustion of appliances
- Clean & adjust burners
- Measure voltage & Amp draws
- Check & adjust furnace gas pressure
- Clear furnace exterior of accumulated debris
- Test for presence of Carbon Monoxide
- Tighten Flue Connections
- Clean & lubricate blower motor
- Tighten electrical connections
- Adjust furnace for proper temperature rise
- Test furnace high limit safety shut off
- Reseal exterior venting penetration if needed

Cooling Systems

- Clean and calibrate the thermostat
- Test the starting capabilities of the system
- Inspect all accessible duct work for leaks
- Inspect and tighten all electrical connections
- Inspect electrical circuit breakers and fuses
- Inspect drain lines for leaks & proper drainage
- Check the refrigerant- charge level
- Check volts and amp draw on compressor & motor
- Lubricate all moving parts
- Inspect all safety controls for defects
- Size and defects
- Inspect all visible refrigerant lines for leaks
- Monitor the air temperature for proper cooling
- Inspect and adjust the blower and blower components
- Service any drain pump that is present
- Check for any fire hazards

Parts Covered

Heating System

- Gas Burner and Orifices
- Automatic Gas Control Valve
- Gas Regulator
- Electric Ignition System
- Relay
- Flame Spreader
- Venter Motor Assembly
- Door Switch
- Heating Circuit Transformer
- Blower/Component
- Thermocouple/Generator
- Fan and Limit Controls
- Power Burner Motor
- Roll out Switch
- Pilot Burner
- Vent System Pressure Switch
- Condensate Pump
- Furnace Low Voltage
- Circuit Fuse
- Automatic Vent Damper/Motor
- Pulley and Belt
- Fan Motor
- Thermostat (Simple H-1 C-1)

Cooling Systems

- Add-On Fan Centres
- Internal Copper Tubing
- Cooling Contactor/Relay
- Internal Electrical Wiring
- Pressure switch
- Capacitor
- Fan Blade
- Low Ambient Temperature Sensor
- Condenser Fan Motor
- Line Components
- Add-On Indoor Fan Relay
- Evaporator Coil
- Thermostat (Simple H-1 C-)

2. Payment Information

By signing this agreement and selecting 'annual' payment option, you authorize Ideal Heating to charge the Total Payable from the account provided Effective immediately. The payment will continue on annual basis until a written notice of termination is received by Ideal Heating (email acceptable).

3. Term

The plan will start the day you purchased it. The initial term of the agreement will be twelve (12) months. Following the initial term, the plan will renew automatically on an annual basis until a notification of termination is received. There is no cancellation option with these plans. If you wish to cancel your plan after the initial first year, please contact us 30 days prior to your renewal date.

4. One-Year Warranty On Repairs

Ideal Heating will provide a 1-year labor warranty on all repairs made which includes all service required to remove & replace defective parts. Replacement warranty on any parts are based on the manufacturer's warranty specifications.

5. Customer Right To Cancel

All applicable sales, deals or promotions must be paid back to Ideal Heating prior to cancellation.

6. Transferable

This plan is transferable to a subsequent owner of the residence. To transfer, please have new owners contact Ideal Heating directly to make necessary payment arrangements.